



### **PWMS User Guide**



1

PWMS is a system for all types of project-related communication and

easy management / tracking of this communication

among multiple persons at Client's place and Neilsoft

Page

### **PWMS Login Page**

- To login into PWMS, user needs to use <u>https://pwmsoncloud.neilsoft.com</u> URL.
- User ID and Password is available from Neilsoft <a href="mailto:pwms.support@neilsoft.com">pwms.support@neilsoft.com</a>
- Enter your email ID in Email ID textbox
- Enter your password
- Click "Submit" button to login PWMS portal
- User can use "Forgot Password" functionality to receive PWMS Login Credentials Page

### Login

Enter your username & password to login

Email ID

Enter Email ID

Password	
Enter Password	
Login	

### **Two Factor Authentication**

You are trying to login after 15 days. Kindly enter OTP sent to your registered email address.	PWMS: One Time Password (OTP) for Login pwms.support@neilsoft.com Sent: Wed 8/9/2023 1:13 PM To: difference and the provident and the prov
Login	Hello Riuhikezh,
Enter your username & password to login Email ID	4152904f - Use this OTP to access PWMS account.
rishikesh.topre@neilsoft.com	This OTP is valid for 30 minutes. Please note this OTP is valid for only this transaction and cannot be used for anyother transaction
Password	d'ansaction and cannot be used for anyother d'ansaction.
Enter Password	Please do not disclose/share your OTP with anyother for the security reasons.
OTP	
Enter OTP	Thank you for using PWMS.
Login	Best Regards,
Forgot Password?	Team PWMS

### **PWMS Introduction**

- Web-based
- Multi-location teams
- Add and track following project communication PROJECT wise:

### View Task

View Email

- File attachment
- Automatic e-mail notification
- Data availability (at central place) for "Knowledge Management"

# Add Email Communication Page

By clicking "Add Communication" tab from left navigation menu, user can add new Email communication

- Users can experience <u>automatic suggestions similar to Outlook</u>, while typing names of the assigned users from the project in the 'To' & 'Cc' textbox fields
- Copy Communication to others: User can write email IDs of non PWMS users into this field to receive email notification of "Email Communication"

Add Communication	า
Communication Type*	Email
To*	pwms
	pwms.support@neilsoft.com
Cc	
Copy Communication to othe	rs
	Enter email address(s) separated by COMMA.

#### Select Project :

PWMS V

🟳 Add Communication

### Advanced Text Editor with new features and look

User can give any style to communication text by using "Customize Textbox" features. It will allow user to change text style, color, font family, font size, etc.



# File Attachment Feature

- User can select Multiple files in single attempt. "Delete" option is also available to remove file(s)
- All attachments will be displayed in Grid format with File name, File size, and Total file size, etc.
- While adding new communication or modifying existing communication, maximum file size allowed is

File Attachment	Choose Files
(Maximum allowed file size is 12 MB	
Total)	

File Name	Attached By	Attached Date	File Size	Delete
PWMS_User_Guide_V1.pdf	PWMS Admin	8/16/2023 7:25:15 PM		
PWMS_User_Guide.pdf	PWMS Admin	8/16/2023 7:25:05 PM		
PWMS_User_Guide.pdf	PWMS Admin	08/16/2023 07:25 PM	848.93KB	Ū
		Total Size:	848.93KB	

### **Modify Attachments and Re-attach**

- Open existing attachment by clicking on the (latest version) file.
- After modifying, save the file on PC with same name (#1).
- Then add it to the same "Communication" as an attachment.
- It gets attached with suffix "\_vx" (x is the next version number).

• (#1) - If file is saved with new name, then there is no question of above mentioned suffix getting added to the file name.

 Note: Do NOT add special characters like [,; \]) } / : [({ \* % ? " " <> | & '] # + - in file name of the file to be attached to PWMS communication.

### **Description Trail**

Previous Description Note: "Previous Description" section is only for the viewing purpose. To reply, write in below "response" textarea Description Trail PWMS Admin: (8/16/2023 7:29:42 PM) Test Communication Trail (Response) PWMS Admin: (8/16/2023 7:29:42 PM)

File NameUploaded DatePWMS\_User\_Guide.pdf8/16/2023 7:25:05 PMPWMS\_User\_Guide.pdfPWMS\_User\_Guide\_V2.pdf8/16/2023 7:28:57 PMPWMS\_User\_Guide\_V2.pdfPWMS\_User\_Guide\_V1.pdf8/16/2023 7:25:15 PMPWMS\_User\_Guide\_V1.pdf

Test Communication

### What's new Page

By Default "What's new" Page shows latest communication added in last 48 hours with option to populate newly added / updated communications up to 7 days from all the assigned projects to logged-in user

#### What's New

		Start Da	te		End Date			
	NHAT'S	mm/d	ld/yyyy	Ċ	mm/dd/yyyy	🗖 Submit		
	NEW							
<sup>•</sup> roject Commu	nication							
10 🗸 entries pe	r page						Search	
Project Name 🏮	Communication ID	÷	Communication Type	¢	Communication Subject	Last Updated By 🏮	Communication Status	-
PWMS	79		Email		Test Comm	PWMS Admin	Modified	

### **View Communication Page**

Click to

Modify

- View communication page shows communication added under selected project, user can select project from project drop down list
- User can change status of multiple communications by selecting status drop down. Once user clicks on "Update All" button, it will save selected status of communication
- User can view / modify communication by clicking subject line under subject column
- To Logout from PWMS, click "Logout" link from the top right of the header

SWWS	$\equiv$									e	PWN	NS /
Select Project :	What's New Home / Com	<u>Viev</u> nmuni	v Communica	ation <u>View E</u>	rror Admin Module	2			Change Po	nange Pass gn Out	sword	
PWMS ~	Commu	inica	ition							Export	All to E	Exce
☐ Add Communication	10 ~	entr	ries per page						Search	ı		
D View Email								Last				1
D View Error	Sr.No.	Ū	Reported Date	Reported By	Subject 🔶	Communication Type	Responded By	Response Date	Communication End Date	Status	÷	
View Task	1	79	16-Aug-	PWMS Admin	Test Comm	Email	PWMS	16 Aug	16-Aug-2023	Closed	~	
📶 Pareto Charts	2	70	16 Aug	DWAR	Doloto Cookio 2	Empil	Admin	2023	16 Aug 2022			
<b>〒</b> Filters	2	/8	2023	Admin		Eman			10-Aug-2025	Open	~	Į
PP Customized View	3	77	16-Aug-	PWMS	Delete Cookie	Email			16-Aug-2023	Open	~	

### **Dashboard Page**

Dashboard contains only **OPEN communications and it allows user to search communications using different search criteria like search by communication ID, communication type, etc.** 

Das	shboard							
Com	munication Type	All	~	Communicat	ion ID	Communicat	tion ID	
Proje	ect Milestone	All	~	Priority		All		~
Su	bmit Export All to	Excel						
10	← entries per pag	re					Search	
IÛ	Reported Date	Project Milestone	Communication Type 🗍	Subject 🗘	Communication E	nd Date Ĵ	Client Name	Action Status
1	01-Aug-2023		Email	Email Comm Test on Cloud	01-Aug-2023			
2	01-Aug-2023		Email	Email Comm 1	01-Aug-2023			
3	01-Aug-2023		Email	Email Testing 1123	01-Aug-2023			
4	02-Aug-2023		Email	Email Comm	02-Aug-2023			
5	02-Aug-2023		Email	Attachment Email Comm 1	02-Aug-2023			
6	02-Aug-2023		Email	TestComm 0208	02-Aug-2023			
7	02-Aug-2023		Email	TestCommError112	02-Aug-2023			
8	02-Aug-2023		Email	TestCommError112	02-Aug-2023			
9	02-Aug-2023		Email	TestCommError112	02-Aug-2023			
10	02-Aug-2023		Email	TestCommError	02-Aug-2023			

### **Filter Page**

Filter Page allows user to search communication using different search criteria like Project Milestone, Communication Type, Reported to, Reported by, Communication Status, Communication Last Modified from Date, etc.

10 👻 en	tries per	page	Search	
Sr.No.	Id 🛫	Reported Date	Project Milestone	Subject
1	79	16-Aug-2023	Email	Test Comm
2	78	16-Aug-2023	Email	Delete Cool
3	77	16-Aug-2023	Email	Delete Cool
4	76	16-Aug-2023	Email	Autosave Te
5	75	16-Aug-2023	Email	Autosave Te
6	74	16-Aug-2023	Email	Autosave re
7	73	16-Aug-2023	Email	Autosave re
8	72	15-Aug-2023	Email	Image size I
9	71	14-Aug-2023	Email	Test Initiate
10	70	14-Aug-2023	Email	Bad request

Once user clicks on "Submit" button after selecting required search criteria, it will show result in below format with "Export to Excel" option

hat's New View Com	munication View I	Error Admin Module	
ange Portal: PWMS	Test 🗸		
me / Filters			
Filter			
<ul> <li>Communication</li> <li>Filter</li> </ul>	Error Filt	ter	
Project Milestone	All	~	
Communication Type	Al	~	
Reported To	All PWMS Admin Arjun Yachwad		
Сору То	All PWMS Admin Arjun Yachwad	-	
Reported By	All PWMS Admin Arjun Yachwad		
Priority	All	~	
Severity	Al	×	
Status	All Open Closed		
Communication Reported from Date	mm/dd/yyyy	•	
Communication Reported till Date	mm/dd/yyyy	D	
Communication Last	mm/dd/yyyy	•	

13

### **Customized View Page**

"Customized View" allows user to add more columns in default column list of "View Communication"



### **Email Notification**

Users will receive email notification with the **formatted text** in a certain style used in "Customize Textbox" feature

In automated email notification, sender field (i.e. "From") will show "**Display name" as per sender's Name and e-mail ID will be fixed e-mail ID** <u>DoNotReply.PWMS@neilsoft.com</u>

**Email Subject will be combination of Project Name** \_ Subject text \_ Communication ID

Instructions in "Automatic e-mail notification":
1. Please do not reply to this auto generated e-mail message. Replies to this e-mail ID are not attended.
2. To make sure you can receive PWMS notifications, please add DoNotReply.PWMS@neilsoft.com to your trusted contacts.



### Thank You