

Cache, Cookie and Pop-Up Settings on Google Chrome / Microsoft Edge

Clearing Cache

Take the following steps to clear cache in Google Chrome:

1. Close fully out of the browser
2. In the top-right corner of Chrome, click the Chrome menu (3 dots).
3. Click Settings.
4. Scroll down to the Privacy and Security Section.
5. Click Clear browsing data at top of Privacy and security section.
6. At the Time range drop-down box, select All time.
7. Make sure the option Cached images and files is checked and remove all other checkmarks.
8. Click Clear data.
9. Close the Settings tab

Enabling Cookies

Take the following steps to enable cookies in Google Chrome:

1. In the top-right corner of Chrome, click the Chrome menu.
2. Click Settings.
3. Click Privacy and security.
4. Click Site Settings.
5. Click Cookies and site data.
6. Check if Third Party Cookies are allowed.
Note: If user does not want to enable all cookies please add sites to Allow list below.
7. Close the Settings tab.
8. Exit and re-launch the browser.

Deleting Cookies

Take the following steps to delete a specific cookie in Google Chrome:

1. In the top-right corner of Chrome, click the Chrome menu.
2. Click Settings.
3. Click Privacy and security.
4. Click Cookies and other site data.
5. Click the arrow next to See All cookies and site data section to view the listing of the cookie files.
6. Click into Search cookies field to right of All cookies and site data.
7. Confirm all cookies listed below search pertain to Lexis.
8. Click Remove All Shown under the search box.
9. Close the Settings tab.

Add to Pop-Up Blocker Settings

Take the following steps to modify pop-up blocker settings in Google Chrome:

1. In the top-right corner of Chrome, click the Chrome menu.
2. Click Settings.
3. Click Privacy and security.
4. Click Site Settings.
5. Click Pop-ups and redirects.
6. Review the Default Behavior option, if set to Don't allow sites to send pop-ups or redirects(recommended) then pop up blocker is enabled.
7. Click Add to the right of Allowed to send pop-ups and use redirects.
8. Close the Settings tab.
9. Exit and re-launch the browser.